

Kentucky Employees' Health Plan 2014 SPOTLIGHT TRAINING

New Express Scripts website for
pharmacy benefit management



Why use Express Scripts website?

Members who use Express Scripts website can manage their prescriptions online.

- Refills, renewals and order status
- View claims, balances and prescription history
- Locate a pharmacy
- View deductibles and max-out-of pocket on CDHP
- Price medication
- Transfer prescriptions to mail order



Express Scripts online

Express-Scripts.com to log in or create a new user account

**EXPRESS SCRIPTS®**



Millions trust
Express Scripts for safety,
care and convenience.

IT'S SIMPLE!

[Create online account](#)

[Contact Us](#)

Log in securely for quick access to your account

user name

password [sign in](#)

[I forgot my user name](#)
[I forgot my password](#)

View all product alerts and drug recall messages.
Last updated on 06/10/2012



Clients, Advisors, Pharmacists, Physicians and Investors
Find resources for you on the [Express Scripts corporate site](#).

Home Delivery at No Cost

Have your medications shipped to your home at no cost. It's safe, convenient, and easy. [Learn more](#)



One Company

Express Scripts and Medco have come together as one company. [Learn more](#)



Medicare-eligible?

Express Scripts Medicare™ (PDP) may help protect you from the rising costs of prescription medications. [Learn more](#)



Your prescription may be processed by any pharmacy within our family of Express Scripts mail-order pharmacies.

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Register as a New User



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Registration is easy

Information you will need to complete registration can be found on your prescription benefit card. If available, also be prepared with a recent prescription number from a medication you received through mail order or at a retail pharmacy.

TRICARE Beneficiaries: Do not complete the section below. Instead, please activate your account using our [TRICARE Mail Order activation process](#).

Tell us about yourself



First name:

Last name:

Date of birth:
mm dd yyyy

Gender: ☐ Male ☐ Female

Zip code: -

Already registered?


To access your account, [log in now](#).

Provide your pharmacy benefit information



Terms of Use

Once a member registers for the first time, a new Terms of Use will display for members to review and accept.

 EXPRESS SCRIPTS®Login

Review the Terms of Use for our website

Express Scripts welcomes you to Express-Scripts.com. We provide the tools and services on this website to you subject to the terms below. Please read them carefully.

Version 2.0. Last Revised: 09/21/2012

These Terms of Use apply to all visitors who use the publicly available pages of the Express-Scripts.com website located at <http://www.express-scripts.com>, Registered Members of the Member Website, and those users who have been granted authorized access to non-publicly available portions of the Express-Scripts.com website (individually and collectively, the "Site"). The Site may be accessed via the World Wide Web, mobile device or through a hyperlink embedded in an email or on a website hosted by a third party or one of our affiliated companies. The "Member Website" is a member-only account portal available through the Site or via mobile access which enables Registered Members to access their personal account information and to use certain other services offered only to Registered Members who use the Member Website (collectively, the "Services"). Individual members of an applicable prescription drug benefit plan who have submitted a completed



Web Profile Updates

Express Scripts registered members without an email address in their web profile will be prompted to add one.



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Welcome to our new, enhanced website

Your account includes several enhancements, such as:

- **Simplified** prescription ordering.
- **Improved** order status information.
- **More details** when pricing medications.
- **Personalized savings** for each member of your household.
- **Enhanced** privacy options for all covered adults.

Before entering the site for the first time, please provide the information below.

E-mail address

We checked our records and couldn't find your e-mail address. Your e-mail address is required for your online account and helps us provide better customer service.

E-mail:

E-mail addresses collected on this site are not shared with third parties.
For more information, read our privacy policy.



Household View

If members had Household View/Family enabled before transition to the enhanced member portal, all adult dependents will need to register and grant permission to all other adult household members to view each others' information.

Share your prescription information

Now, you and the other adults covered by your plan can keep personal prescription information private or choose to share it. Each covered adult must register separately. Then, you can view and order prescriptions for the adults who chose to share with you.

You can allow your spouse or domestic partner to view and order your prescriptions:

- ☐ Check this box to let your covered spouse or domestic partner view your prescriptions and order on your behalf.

You can also share your profile with other adult members of your household. Check all who apply:*

- ☐ Chris (D.O.B. 01/01/0000)
- ☐ Vanessa (D.O.B. 01/01/0000)

* **Important note:** The member(s) you select must also register with a prescription number to view and manage your prescription benefit. You can change these selections any time by visiting the "Update profile" section of this site.



Managing prescriptions online

Upon log in, members are directed to the home page where they can immediately

- ✓ Order refills and renewals for their own and dependent prescriptions
- ✓ Transfer retail prescriptions to mail order delivery
- ✓ Receive medication alerts and take action
- ✓ Easily navigate to any feature of the site



Manage prescriptions online

Members can view medications that have been previously filled at retail or mail order pharmacy

The screenshot displays a web interface for managing prescriptions. At the top, there is a search bar labeled 'Search By Rx Number' with a 'Go' button. Below the search bar, the interface is divided into two main sections, each containing a grid of medication cards. Each card represents a prescription and includes the following information:

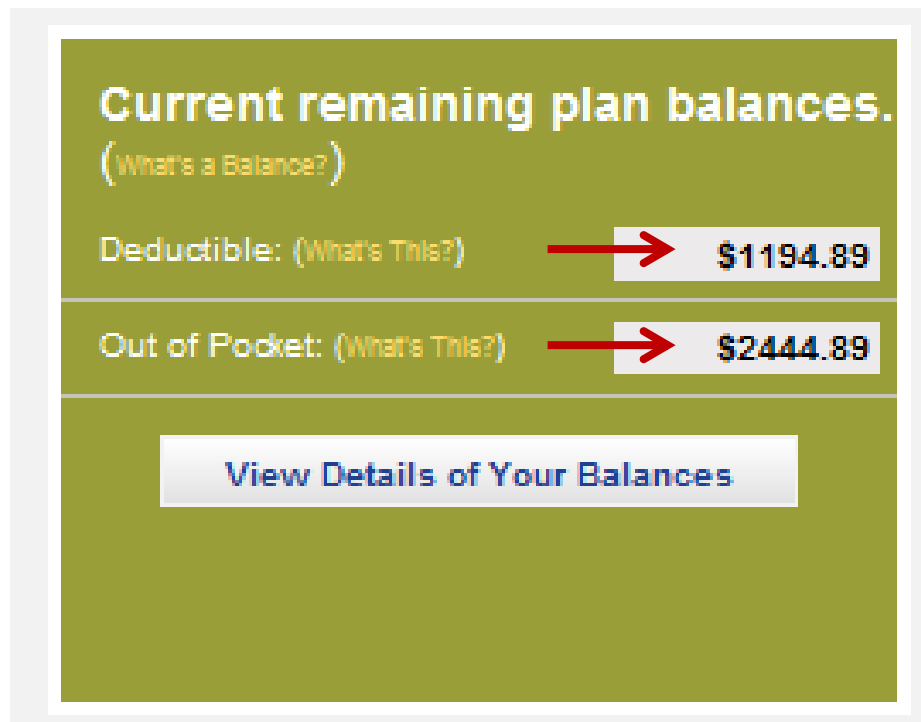
- Pharmacy Type:** Retail Pharmacy
- Medication Name and Strength:** (e.g., Synthroid Tabs 112mcg)
- Last refill on:** (e.g., 11/15/2013)
- Actions:** View details, Transfer to Home Delivery

The first row contains four cards: Synthroid Tabs, Cytomel Tabs, Montelukast Sod Tabs, and Thyroid Tabs (a-rmour). The second row contains four cards: Gildess Fe 1.5/-30 Tabs 28's, Amoxicillin Tabs, Amoxicillin Caps, and Doxycycline Hycl Caps. Each card has a 'View Rx History' button on the left side of the grid.

Medication	Strength	Last refill on
Synthroid Tabs	112mcg	11/15/2013
Cytomel Tabs	5mcg	11/17/2013
Montelukast Sod Tabs	10mg	12/26/2013
Thyroid Tabs (a-rmour)	90mg	01/24/2014
Gildess Fe 1.5/-30 Tabs 28's	1.5/30	12/21/2013
Amoxicillin Tabs	875mg	02/11/2014
Amoxicillin Caps	500mg	09/25/2013
Doxycycline Hycl Caps	100mg	09/10/2013

Deductible and Out-of-Pocket

Members with the consumer-driven health plan can view remaining plan balance for deductible and out-of pocket.




The screenshot displays a green-themed interface with the following elements:

- Section Header:** "Current remaining plan balances." in white text, with a link "(What's a Balance?)" below it.
- Deductible Row:** "Deductible: (What's This?)" followed by a red arrow pointing to a white box containing "\$1194.89".
- Out of Pocket Row:** "Out of Pocket: (What's This?)" followed by a red arrow pointing to a white box containing "\$2444.89".
- Action Button:** A white button with blue text that says "View Details of Your Balances".

Category	Amount
Deductible	\$1194.89
Out of Pocket	\$2444.89

Online conversion programs: Transfer to mail

Tools to help members potentially lower drug costs, by enabling them to transfer qualified medications to home delivery

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HOME | PRESCRIPTIONS & BENEFITS | RESOURCE CENTER

Go to: [Prescriptions](#) > [Transfer To Mail](#) items in cart: 1 [view details](#)

Transfer your retail prescriptions to mail service

Why consider mail? [learn more >>](#)

- **Choose** the medications you want to transfer to mail service
- **Confirm** the prescribing doctor information so we can contact your doctor on your behalf.
- **Once your doctor approves**, you can expect to receive your medication within 7-14 days.
Be sure you have enough medication on hand before transferring to mail.

Medication for Chris		Days' supply	Cost per prescription	Annual cost	Transfer to mail order Select all 
Glucophage tabs 500MG Tablets (brand) View details	Retail pharmacy: (current prescription)	30 days	\$30.00	\$360.00	
	Medco pharmacy:	90 days	\$40.00 Explain cost	\$160.00	<input type="checkbox"/>
omeprazole caps 40MG Capsules (generic) View details	Retail pharmacy: (current prescription)	30 days	\$40.00	\$480.00	
	Medco pharmacy:	90 days	\$30.00 Explain cost	\$120.00	<input type="checkbox"/>
Lescol caps 20MG Capsules (brand) View details	Retail pharmacy: (current prescription)	30 days	\$25.00	\$300.00	
	Medco pharmacy:	90 days	\$40.00 Explain cost	\$160.00	<input type="checkbox"/>

<< previous

add to cart >>



Claims and balances

Members can view and print detailed prescription history, claims information, mail order payment history and invoice details.



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Claims & balances

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Find your benefit plan balances, prescription claim details and mail order payment details here. Simply select from the tabs below.

Find your benefit plan balances, prescription claim details and mail order payment details here. Simply select from the tabs below.

Benefit plan balances

Prescription claims & history

Mail order payments

Click "□" or the "view details" link for more detail about the benefit type.

Benefit type [what are benefit types?](#)

☐ Deductible [hide details](#)

Deductible , All medications

Duration: One year

Start date: 01/01/2012

Patient Name	Amount to satisfy	Total amount applied	Total prescription claims applied	Total other healthcare claims applied	Total amount remaining
Family	\$2400.00	\$2400.00	\$1080.26	\$1319.74	\$0.00

☐ Out of Pocket [hide details](#)

Out of Pocket , All medications

Duration: One year

Start date: 01/01/2012

Patient Name	Amount to satisfy	Total amount applied	Total prescription claims applied	Total other healthcare claims applied	Total amount remaining
Family	\$9000.00	\$4743.52	\$1277.36	\$3466.16	\$4256.48
ICATVO (D.O.B. 12/27/1947)	\$4500.00	\$243.52	\$206.12	\$37.40	\$4256.48
LDQBQYUD (D.O.B. 12/14/1947)	\$4500.00	\$4500.00	\$1071.24	\$3428.76	\$0.00



Locate a pharmacy

Members can search for retail pharmacies based on zip code or city, state as well as access the mail order pharmacy.



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Locate a pharmacy

Planning & reference

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- [My Rx Choices](#)
- [Drug information](#)

Locate a pharmacy

To find a participating retail pharmacy, simply enter a location using either a valid zip code or a city, state abbreviation (example: New York, NY). When entering the city and state, please be sure to include a comma between the city name and the state abbreviation.

Enter Zip Code or City, State:


locate pharmacy

Looking for the mail-order pharmacy? [Get your mail-order service form](#) to begin ordering your prescriptions today.



Directions from Google Maps

Members will receive directions using Google Maps when searching for a pharmacy as well as price of medication.

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Locate a pharmacy

MAHWAH, NJ 07430 Enter Zip Code or City, State: [locate pharmacy](#)

Show pharmacies starting with the letter:

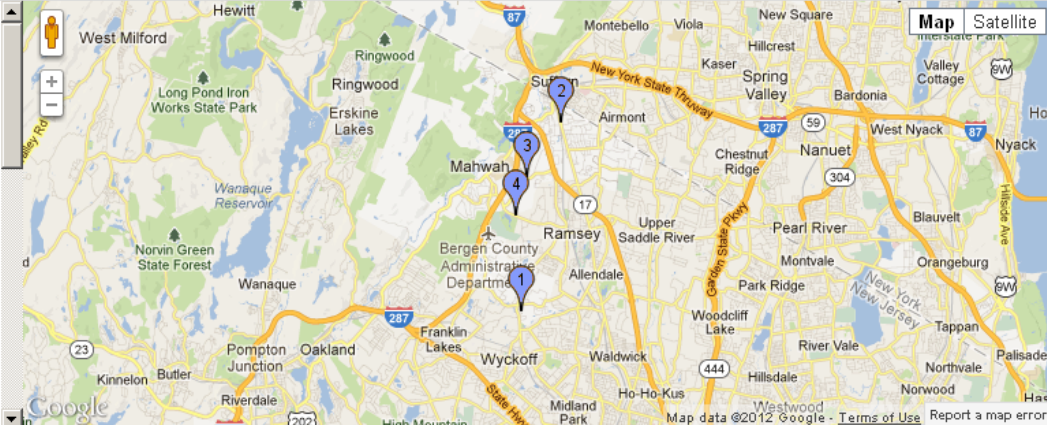
A B C D E F G H I J K L M N O P Q R S T U V W X Y Z [Show all](#)

1 **RITE AID PHARMACY #05491** .03 mile

45 FRANKLIN ST
MAHWAH, NJ - 07430
201-529-5930
Dispenses up to a 90-day supply:
No
Type: [Retail pharmacy](#)
[Price a medication](#) | [Get directions*](#)

2 **CVS PHARMACY #45234** 1 mile

125 FRANKLIN TPKE
MAHWAH, NJ - 07430
201-512-9332
Dispenses up to a 90-day supply:



Benefit highlights and forms

Members can review highlights of retail and mail order components of their plan and print forms.



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Resource center

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[Caregiver](#)
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Benefit highlights: mail order

- [View benefit highlights for retail](#)
- [View information about Accredo, Medco's specialty pharmacy](#)
- [View information about Liberty by Medco, Medco's medical supply and equipment provider](#)
- [Getting started with mail order](#)

When to Use

The most efficient way to fill prescriptions that you take for long-term or chronic conditions is through the Mail Order Service. To learn more about getting started with mail service, [click here](#).

Days Supply

Through the Mail Order Service, you can purchase up to a 90-day supply of most prescription medications. There may be limitations on some prescriptions, such as controlled medications, subject to state and federal dispensing limitations.

Co-payment

Different co-payments may apply for certain medications.

For brand-name medications:

For medications that are on your plan's preferred drug list:



Pricing Medication

Members can price medication and see costs based on their current benefit plan.



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[RESOURCE CENTER](#)

Go to: [Order center](#) ▶ Search

items in cart: **5** [view details](#)

Price a medication

[Help](#)

Search by drug name

Follow the steps below to obtain coverage and pricing for any medication available through your prescription benefit plan.

[Select a patient](#)

[Don't see a household member?](#)

Enter a full or partial drug name

Search

Recent searches	Strength	Remove from list?
Diovan	320mg	X Remove this item
Glucophage Tabs	500mg	X Remove this item



Pricing results

Members can view pricing for searched medication and generic equivalent if available.

Armour Thyroid 120 Mg Tablet



120 Mg Tablet, [Brand](#)

Forest Pharmace

[View drug information](#) | [Recalculate](#)

[View formulary alternatives](#)

Members can view
formulary alternatives to
medication

Pharmacy / day's supply	Is this drug covered?	Qty	You pay	Annual cost	Add to drug list
Home delivery pharmacy 90-day supply	 YES View coverage notes	90	\$22.17 TotalCost: \$22.17 Explain my costs	Get annual costs	Add
Retail 90-day supply	 YES View coverage notes	90	\$22.17 TotalCost: \$22.17 Explain my costs	Get annual costs	Add

Accessibility

Spanish-speaking members can view all site content in Spanish. Contents can also be read by screen readers for sight-impaired members

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INICIORECETAS Y BENEFICIOSCENTRO DE RECURSOS

Recetas y beneficios
Pedir medicamentos recetados.
Situación del pedido
▶ Reclamaciones y saldos
Averigüe el precio de un medicamento
Formularios y tarjetas
Historial de medicamentos recetados
Ubicar una farmacia

Planificación y referencia
Aproveche los beneficios
My Rx Choices
Información del medicamento
Aprenda sobre los vademécum
Para la visita a su médico

Centro de recursos
Cardiovascular
Diabetes
Neurociencia
Oncología
Pulmonar
Salud de la mujer
Medicamentos especializados

[Ayuda y orientación](#)

Reclamaciones y saldos [Ayuda](#)

Encuentre aquí los detalles de la reclamación de su receta y del pago de su pedido por correo postal. Simplemente seleccione entre las pestañas que aparecen abajo.

Historial y reclamaciones de recetasPagos de pedidos por correo postal

Claims & balances (Jan 01, 2012 - Oct 24, 2012)
[Cambiar el rango de fechas](#) | [Vista de la familia](#) | [Imprima esta página*](#)

Las reclamaciones a continuación pueden incluir recetas que se han procesado hasta la fecha así como también reclamaciones impresas enviadas por miembros para las que se requiere información adicional para procesarse (identificadas como 'N/D'). Para ver reclamaciones en un rango de fechas diferente (hasta los últimos 18 meses), haga clic en el enlace "cambiar el rango de fechas" de arriba.

Nota: Los artículos sin receta, los cargos por cualquier servicio adicional o costos de envío no están incluidos en los montos que figuran a continuación.

2012 Reclamaciones y saldos

Paciente: Patient Name